

March 9th, 2020

## Dear Valued Customer,

We at Wraptite Inc. are pleased to announce the launch of our new website, effective Monday, March 9, 2020.

Here are some of the major updates and features moving forward from the current to new website:

- Inventory counts at ALL locations
- Freight rates through ALL carriers
- Viewable bracket pricing (Once logged in)
- Visible free shipping thresholds

Also, an important note, please refer to the link below to request to reset your password before logging into the new website.

https://www.wraptite.com/customer/account/forgotpassword/

Once you click the link above, you will receive a password reset link in your associated email with Wraptite, only if you have an existing account set up prior to the new website launch. If you are having any issues resetting your password or need website assistance, you can submit a request via the contact us link (https://www.wraptite.com/contact) OR go to our website at www.wraptite.com and click on the 'Contact Us' link on the top right corner of the page.

From the 'Contact Us' page, you'll need to: select "IT" in the contact field and enter your contact information, as well as the issues you are having with the website.

If you would rather call us for any troubleshooting with the new website, please call 440-349-5400 ext. 160.

## Thank you,

Wraptite Inc.